Installing Cisco Jabber on an Android Phone

If you have not already done so, register your phone in MobileIron. Instructions for registering your phone in MobileIron can be found at the following link:

https://myshare.in.gov/IOT/NTS/Shared%20Documents/Apple/registering-android-mobileIron.pdf

On an Android phone that has been registered in MobileIron, complete the following steps to install and provision Cisco Jabber

1. Launch the Mobile@Work application from your phone

2. Tap the menu icon in the top left corner of the screen and then tap Apps@Work.

3. From the "Categories" submenu tap "Productivity"

4. Tap "Cisco Jabber" and then tap "Request."

5. Tap "Install" and then tap "Accept" when prompted. **Note: <u>Do not open Jabber</u> after installation is complete until the rest of the steps are finished.**

6. After Jabber has been installed, but before launching Jabber, open a web browser on your phone and open the following link: http://in.gov/iot/2694.htm

7. Scroll down the page and click on the link to provision Jabber on your phone.

8. You will be presented another page with a link titled SOIVAAS. Click that link.

9. Jabber will now launch and you will be asked to sign in. Use your State email address and your network password.